

Apple OS X Support Document – Camtasia Relay Installation

Downloading and Installing on Mac OS X

Delete old/previous version

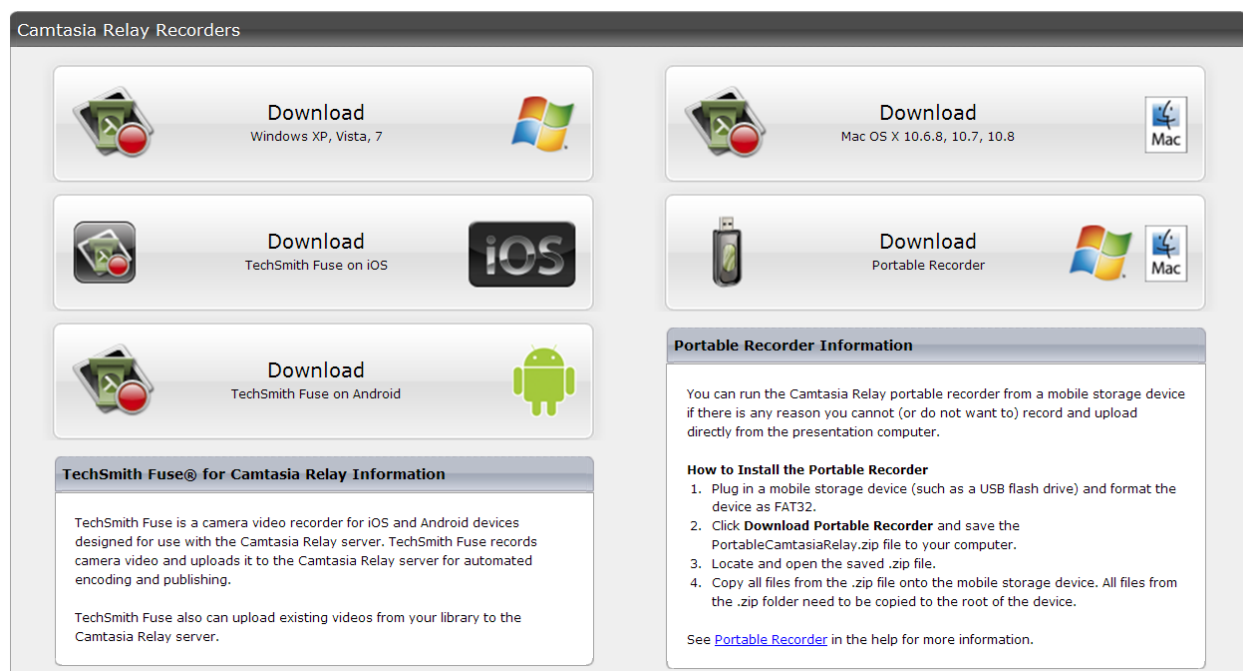
1. Go to the **Applications** Folder
2. Locate any previous versions of **Camtasia Relay.app**
3. Drag to **Trash**
4. Click on **Finder > Empty Trash**

Download and install new client

1. Open <http://relay.usq.edu.au>
2. Log in with your UConnect username and password
3. Click on the **Download Camtasia Relay Recorders** button



4. Choose the recorder to be used
 - a. (Note you cannot use a recorder on a PC or Mac with the portable recorder, so if you intend to record at home and at work the portable recorder is the best option.)
 - b. Click on **Download** – this will go to your Downloads folder



Camtasia Relay Recorders

Download
Windows XP, Vista, 7

Download
Mac OS X 10.6.8, 10.7, 10.8

Download
TechSmith Fuse on iOS

Download
TechSmith Fuse on Android

TechSmith Fuse® for Camtasia Relay Information

TechSmith Fuse is a camera video recorder for iOS and Android devices designed for use with the Camtasia Relay server. TechSmith Fuse records camera video and uploads it to the Camtasia Relay server for automated encoding and publishing.

TechSmith Fuse also can upload existing videos from your library to the Camtasia Relay server.

Portable Recorder Information

You can run the Camtasia Relay portable recorder from a mobile storage device if there is any reason you cannot (or do not want to) record and upload directly from the presentation computer.

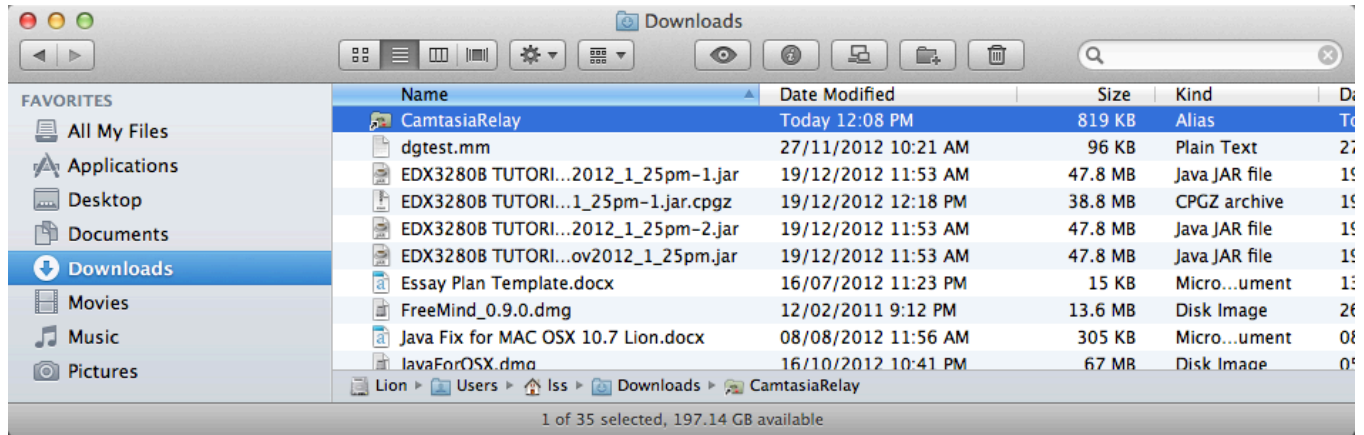
How to Install the Portable Recorder

1. Plug in a mobile storage device (such as a USB flash drive) and format the device as FAT32.
2. Click **Download Portable Recorder** and save the PortableCamtasiaRelay.zip file to your computer.
3. Locate and open the saved .zip file.
4. Copy all files from the .zip file onto the mobile storage device. All files from the .zip folder need to be copied to the root of the device.

See [Portable Recorder](#) in the help for more information.

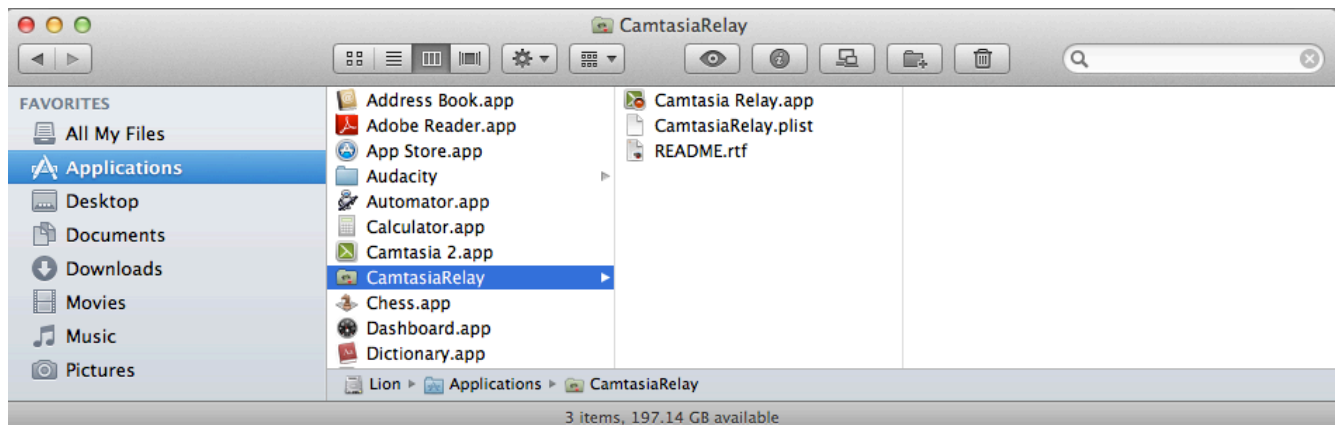
Install Application

1. In the Downloads folder, locate the **CamtasiaRelay** file
2. Drag **CamtasiaRelay** file to the **Applications** Folder



Create Shortcut

1. From the **Applications** folder, click on the **CamtasiaRelay** file, locate the **Camtasia Relay.app** and drag to the Dock



2. You are now ready to launch the Application from your Dock