I have forgotten my Username/Password for ePortfolio

Your ePortfolio uses your **UConnect Username** and **Password** for you to login.

If you have forgotten your **UConnect Username and/or Password**, to get your password reset, with the correct identifying credentials, please contact either:

- **Your Student Relationship Officer** (can reset your password)
  Phone: +61 7 4631 2285
  1800 007 252 Freecall within Australia

  OR

- **ICT Service desk** (can reset your password)
  telephone: +61 7 4631 1900
  email: ictservicedesk@usq.edu.au

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**Information**

**Mahara is case sensitive.**

If you originally logged into Mahara using a lower-case letter in your Username (e.g. u000000) or an upper-case letter in your Username (e.g. U000000), please ensure you keep using that.

Mahara treats uppercase letters as if they were different to lowercase letters.