

I have forgotten my Username/Password for ePortfolio

Your ePortfolio uses your **UConnect Username** and **Password** for you to login.

If you have **forgotten** your **UConnect Username and/or Password**, to get your password **reset**, with the **correct identifying credentials**, please contact either:

- Your **Student Relationship Officer** (can reset your password)
Phone: +61 7 4631 2285
1800 007 252 Freecall within Australia

OR

- **ICT Service desk** (can reset your password)
telephone: +61 7 4631 1900
email: ictservicedesk@usq.edu.au)

Information

Mahara is case sensitive.



If you originally logged into Mahara using a lower-case letter in your Username (e.g. **u000000**) or an upper-case letter in your Username (e.g. **U000000**), please ensure you keep using that.

Mahara treats uppercase letters as if they were different to lowercase letters.
