How long do I have access to my ePortfolio?

After you have graduated, or finished working at USQ, you will have **indefinite access to your ePortfolio**. To retain access to your ePortfolio, you will need to log into UConnect **at least** every **90 days** **to change/update your password**, via the usual manner.

If you need to change/update your password, **log into UConnect**, in the upper right-hand corner of your browser, you will see the word **Password** hyperlinked. Click on it and it will take you to the **Change Password** area:

![Change Password area](image)

If you forget your password, you can contact **ICT Service Desk** via:

- **Phone**: +61 7 4631 1900 or
- **Email**: ictservicedesk@usq.edu.au

And as long as you can provide them with **your correct identifying credentials**, they will reset your password.